

**ATTACHMENT J.21
PAST PERFORMANCE QUESTIONNAIRE**

**DACA87-R-02-0005
Amendment 0003**

OFFEROR_____

SURVEY RESPONDENT

CUSTOMER (COMPANY NAME)_____
POINT OF CONTACT_____ **POSITION**_____
ADDRESS_____

TELEPHONE_____ **FAX**_____

CONTRACT/PROJECT

CONTRACT/PROJECT NO._____
CONTRACT/PROJECT TYPE_____
CONTRACT/PROJECT START/END DATES_____

BACKGROUND: The *insert contracting office name*, in support of *insert service, command and/or installation*, is evaluating *offeror's name* past performance under the utilities contract/project stated above. We would greatly appreciate your response to the attached questionnaire in order to determine a level of confidence concerning the offeror's ability to successfully perform our requirement based on the offeror's past performance record. Your responses are very valuable to us in assessing the offeror's overall past performance rating. Thank you in advance for your assistance in our utility privatization efforts.

The following is a list of services similar to the type the Government is evaluating the offeror's capability to provide:

- a) Provision of reliable utility services including quick responses to utility related outages
- b) Efficient and effective Operations and Maintenance of utility systems
- c) The identification/planning of Capital Upgrades required to ensure the long term operability and reliability of utility systems.
- d) The efficient and effective construction/installation of facilities/equipment required to ensure the long term operability and reliability of utility systems.

1. What type of utility services did the offeror provide? Put an X in all applicable services.
- | | |
|-----------------------------|---------------------------------------|
| Electric Distribution _____ | Natural Gas Distribution _____ |
| Water Distribution _____ | Wastewater Collection/Treatment _____ |
| Steam/Chilled Water _____ | |

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2. For the utility systems checked above (referred to from this point forward as “applicable systems”, what services listed above were performed for you by the offeror? Please identify the type of service by the letter(s) (a, b, c and/or d) used in the background statement on the previous page).

3. In addition to the services identified in #2 above, please describe what other services/products were performed/supplied by the offeror?

4. What was the estimated total cost of services/products provided by the offeror (if estimate is for a specific time period, please specify the time period): _____ %

Of the total estimate, what percentage of the total cost is attributable to the services listed in #2 above: _____ %

For the following, please enter the applicable numerical rating use, if not applicable please mark with n/a:

- 9 - 10 Exceptional/High Confidence**
7 - 8 Very Good/Significant Confidence
5 - 6 Satisfactory/Confident
3 - 4 Marginal/Little Confidence
1 - 2 Unsatisfactory/No Confidence

5. For each of the applicable utility systems, the degree to which the offeror provided reliable utility services including quick responses to utility related outages: _____

Comments _____

6. For each of the applicable utility systems, the degree to which the offeror efficiently and effectively operated and maintained the utility system: _____

Comments _____

7. For each of the applicable utility systems, the degree to which the offeror successfully identified/planned Capital Upgrades required to ensure the long term operability and reliability of the utility system: _____

Comments _____

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8. For each of the applicable utility systems, the degree to which the offeror efficiently and effectively constructed/installed of facilities/equipment required to ensure the long term operability and reliability the utility systems: _____

Comments _____

9. If your organization had the option of obtaining utility services from another source, would you do so or continue to utilize the offeror? Why?

Comments _____

10. Any additional comments related to the offerors performance which you feel might be of value in accessing the offeror's capability to provide the services described in the background section on the first page of this questionnaire:

Comments _____

